



CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on July 8, 2005.

Signed: _____

Cindy Kaplan

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appln. No.	:	09/475,765	Confirmation No.:	6830
Applicant	:	ERIC HAMER et al.		
Filed	:	December 30, 1999		
TC/A.U.	:	2143		
Examiner	:	PHUOC H. NGUYEN		
Docket No.	:	KEYNP005		
Customer No.	:	26541		
Title	:	METHOD AND SYSTEM FOR EVALUATING QUALITY OF SERVICE OVER THE INTERNET		

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

RESPONSE E

Sir:

The following is provided in response to the Office Action mailed February 16, 2005.

Listing of Claims begins on page 2 of this paper.

Remarks/Arguments begin on page 7 of this paper.